



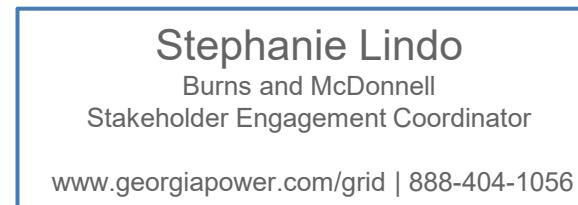
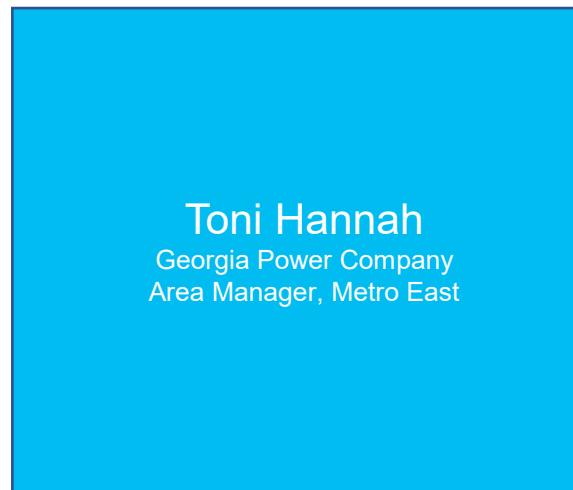
Georgia Power

Grid Investment Program

Grid Introduction: Druid Hills Civic Association

November 11 | 7:00 p.m.

Introductions



Agenda

- **Grid 101: Grid Introduction**
 - *Five Ws: Who. What. When. Why. Where.*
- **Grid in My Community**
 - *What projects are happening in my community?*
 - *How will Georgia Power connect with me?*
 - *What can we expect during construction?*
 - *How does this work benefit our community?*
- **Frequently Asked Questions**
- **Contact Us**

Grid 101: Introducing the Grid Investment Program

What is the Grid Investment Plan?

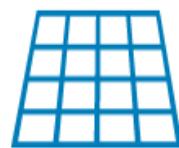
- Multi-year investment program **to enhance service and reliability** across Georgia
- **Upgrading transmission** (*taking power across the state*) and **distribution** (*delivering power to your home*) **systems** across the state
- Customers **more connected now than ever – reliable power is a necessity**

Why we're doing this



Reliability

Reduce the number and length of power outages experienced by customers



Infrastructure Health and Safety

Strengthen the **reliability** and resiliency of Georgia's electrical system

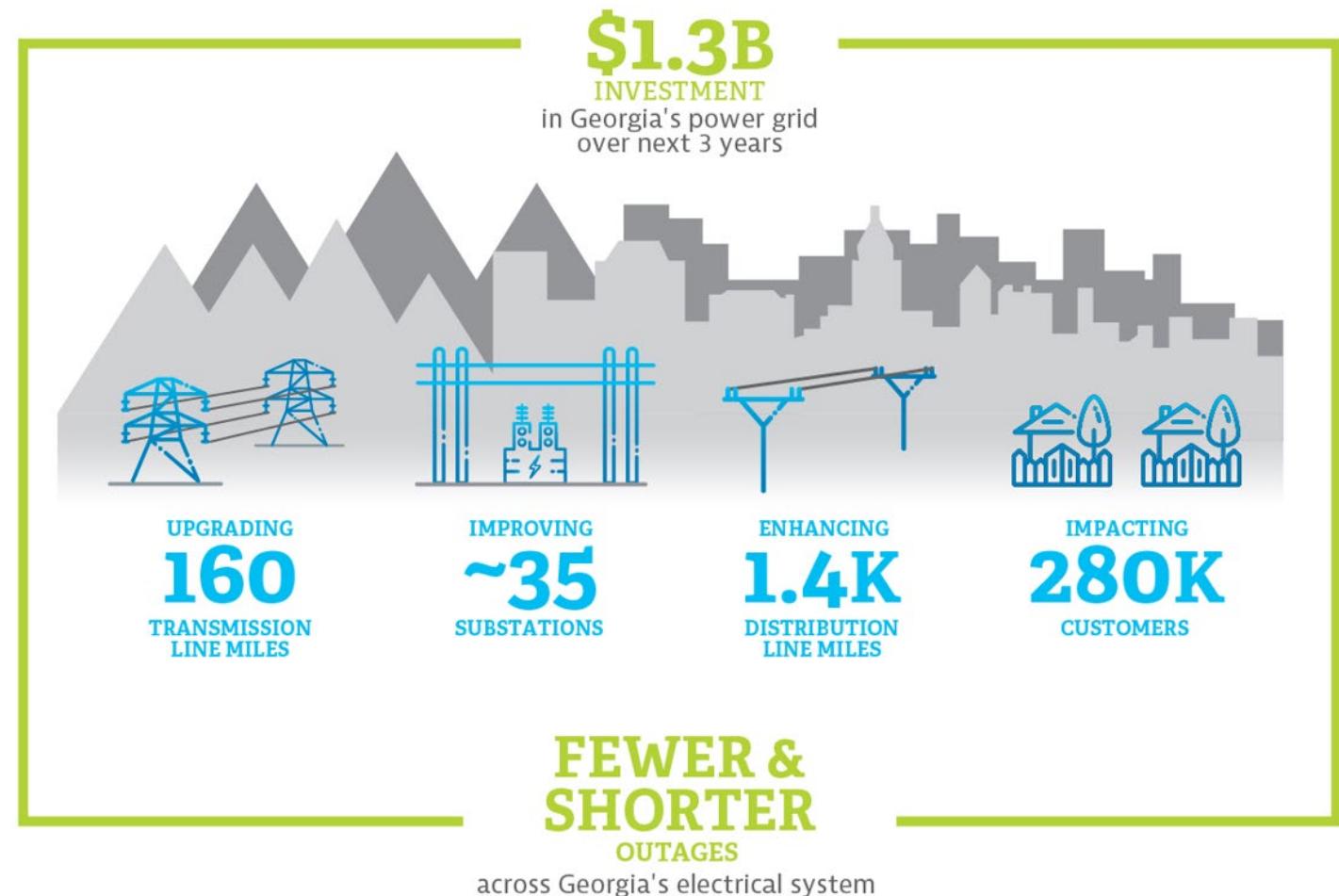


Customer Satisfaction

Improve customer experience in an increasingly power-dependent world

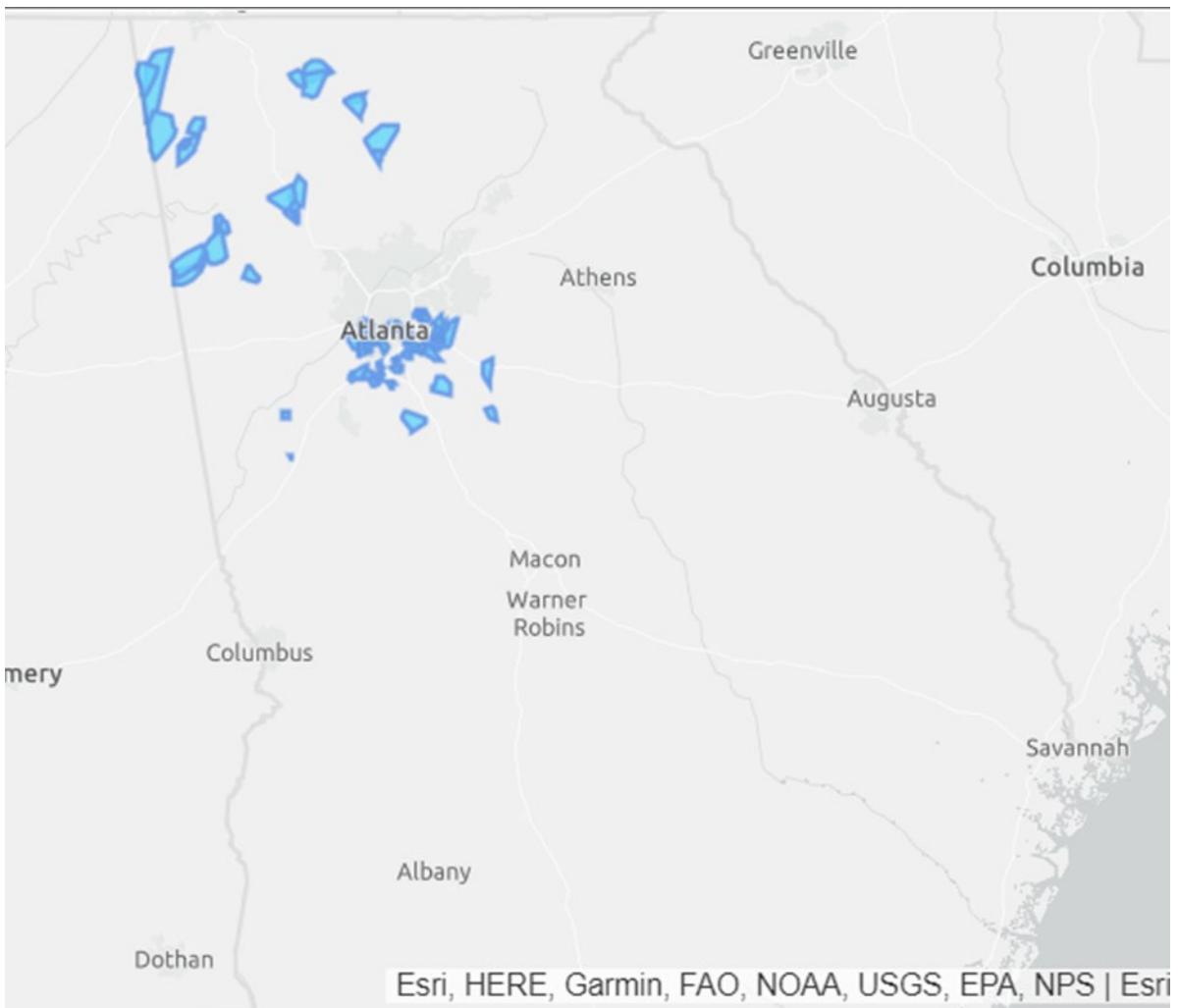
Why Grid?

- Decreasing number and length of power outages
- Making power lines stronger for customers
- Responding to customer needs and increasing customer satisfaction



Where will improvements be occurring?

- Project locations selected based on historical service and performance data
- Improvements across Georgia with many projects occurring in Metro Atlanta's most populated areas



Who is involved with the Grid project?

Grid Investment structure



Program management
BURNS & MCDONNELL

Design / Build



BLACK & VEATCH

Third-party Logistics



Who are our partners

Safety is Georgia Power's top priority. Teams working to improve the Grid will have identification in the forms of badges, branded uniforms, business cards, and/or marked company vehicles. We will provide on-going communications with communities to identify where scheduled construction will take place.

AWP, Inc.	Hydroexcavators, LLC	Regional Utility Services
Bear Performance Drilling	Keystone Consultants, Inc.	Road Safe Traffic Systems, Inc.
Broadstreet Contract Services	LKL Directional Drilling	Rozic & Garmon Construction
Black & Veatch	Maser	SinglePoint
Burns & McDonnell	Mears Group, Inc	Smith Real Estate Services
Carolina Underground Solutions	McLean Engineering Company, Inc.	SourceOne Corp.
CLS (Contract Land Staff), LLC	Mobile Mini, Inc	Steel Creek, Inc.
Critical Power, Inc.	OCI	SurvTech Solutions, Inc.
Collier's Engineering	Pike	Tibbits Surveying
Current Edge Solutions, LLC	Preferred Builders Group, Inc.	Traffic Troopers, Inc.
Delta Directional Drilling, LLC	Power Line Services	TRC Environmental Corp.
Enercon	ProEnergy Services Group, LLC	UFS (Universal Field Services)
Firebitt, LLC	Quanta	Underground Pro, LLC

*New partners are added from time-to-time. Please call our Grid toll-free number **888-404-1056** or email us at **G2GPgrid@southernco.com** with any contractor verification questions for your area.

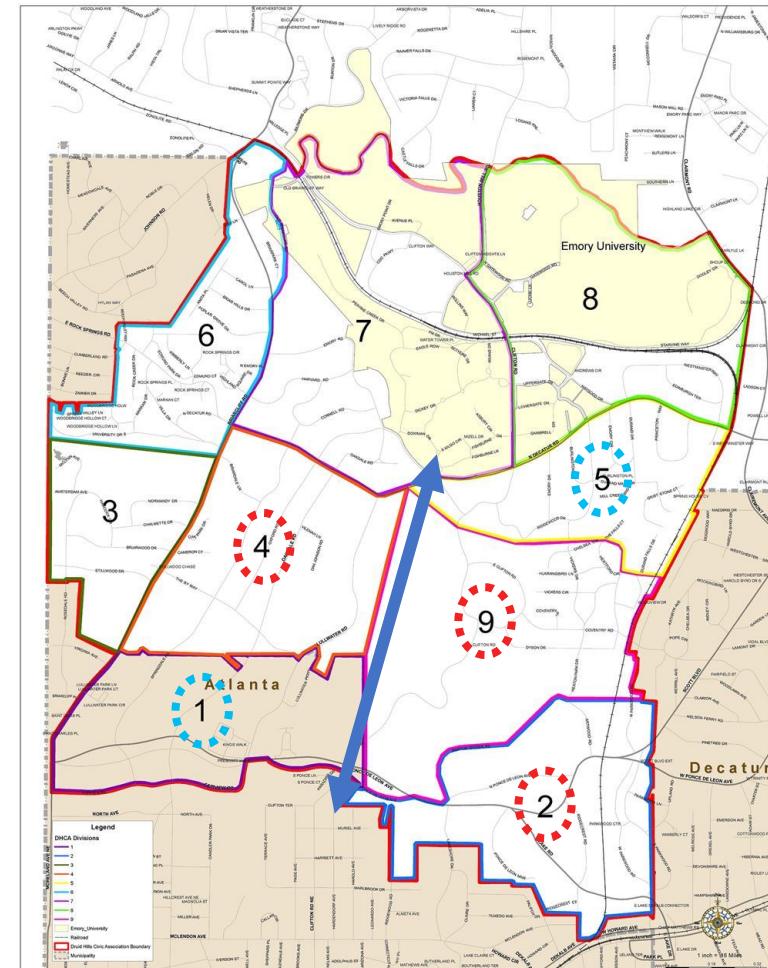
Grid in My
Community



What projects are happening within my community?

- Druid Hills' Grid improvements are located within the "Kirkwood" project areas
- Project work primarily occurring in and around DHCA Districts 2, 4, & 9; along these major thoroughfares and some interior streets
 - Oxford Rd NE, The By Way, Lullwater Rd, Clifton Rd, E Clifton Rd, Artwood Rd, Dyson Dr, Heaton Park Dr, Scott Blvd, & W Parkwood Rd
- Small segments of work in Districts 1 (Oakdale Rd to Ponce) & 5 (Oxford Pl down to Clifton Rd)
- Project work includes *Undergrounding*—placing targeted portions of overhead lines underground
- Project construction end dates: Generally, work to the left of blue arrow (Mid-Apr. 2022); work to the right of arrow (Late-Mar. 2022)*

*Map details are not drawn to scale.



Visit our website, www.georgiapower.com/grid, to use our interactive map. [Learn more now.](#)

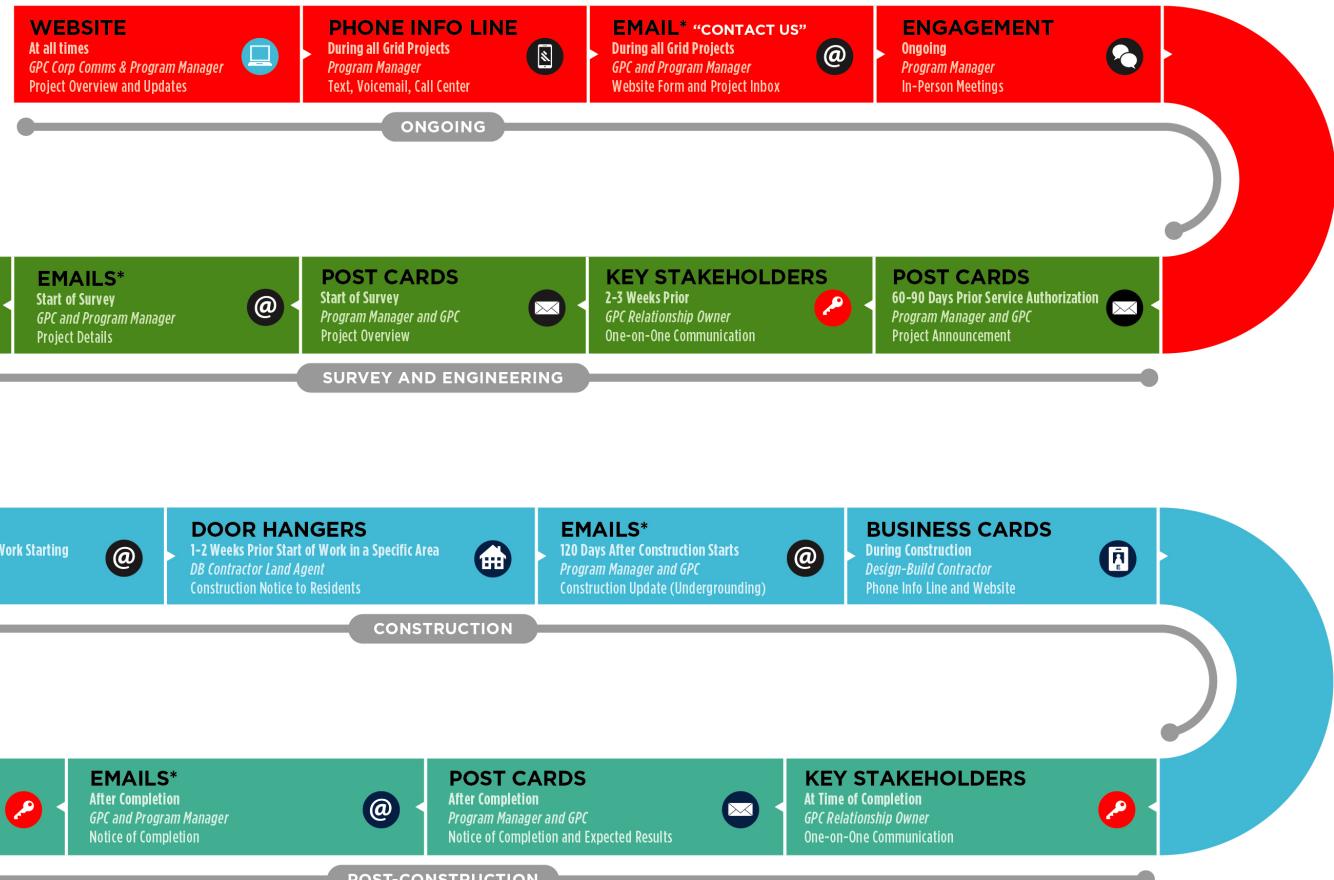
How does Georgia Power communicate with me about Grid?


Grid Investment Program


Grid Communications

TOUCHPOINTS

MESSAGING LEVEL Company Local Customer



How does Georgia Power and Grid communicate with me?

- Postcards



**With your partnership,
we're building Georgia's energy future.**

The Grid Investment Plan is a multi-year initiative to enhance service and reliability in communities across Georgia. We plan to invest in modernizing the power grid to increase infrastructure across the power grid to decrease the number and length of power outages. In your community, we will focus on strengthening the resiliency of power lines and, in some cases, expanding our electrical system to provide flexibility in routing your power. As a result, there should be fewer and shorter outages in your area once our work is complete.

Georgia Power contract crews are beginning engineering and survey work for an upcoming project in your area. We will be surveying the road right-of-way, which often includes the sidewalks and portions of lawns or vegetation. Crews may be locating underground utilities. You may see staking flags and temporary protective covers in these areas to support engineering.

In certain areas, landowners may contact landowners where we may need to acquire easements to provide enough space to construct, install, and maintain the planned equipment. This is a voluntary process and landowners are not required to grant easements.

While it is important that we continue this infrastructure work, we are monitoring the COVID-19 pandemic, taking proactive actions, and including special precautions like "distancing" to help protect customers and employees from the spread of the virus. If our work affects your property you will be contacted. Please do not approach workers you see in the area. Thank you for your cooperation as we work to help maintain the health and safety of our teams and customers as we build a brighter energy future for all of Georgia.

We are committed to working with you throughout this project.

Si no entiende esta carta, por favor llame el numero **888-404-1056** para una traducción en español. Muchas gracias.



**With your partnership,
we're building Georgia's energy future.**

The Grid Investment Plan is a multi-year initiative to enhance service and reliability in communities across Georgia. Our plan focuses on upgrading transmission and distribution infrastructure across the power grid to decrease the number and length of power outages. In your community, we will be focused on strengthening the resiliency of power lines and, in some cases, expanding our electrical system to provide flexibility in routing your power. As a result, there should be fewer and shorter outages in your area once our work is complete.

Georgia Power contract crews are beginning construction in your area in the near future. Construction will occur in the road right-of-way, which often includes the sidewalks and portions of lawn or vegetation. Traffic controls or closures may be needed, but you will continue to have access to your property. Construction activities may include digging, drilling, or trenching and you may see stockpiles of excavated dirt and staged equipment and materials. To keep everyone safe, protective covers and barriers may be temporarily placed in these areas during construction. After work has been completed, all disturbed areas will be restored. To maintain social distancing during COVID-19, please do not approach workers.

We are committed to working with you throughout construction.

Si no entiende esta carta, por favor llame el numero **888-404-1056** para una traducción en español. Muchas gracias.



We're all done!

The Georgia Power Grid Investment Program would like to thank you for your patience as we worked quickly and safely to enhance the reliability of your system. We have added automated protective devices, utilized self-healing technology, and made other improvements to the electrical system that serves your area.

Our work is now complete in your area, and you should see improved service and enhanced reliability with your electrical system.

Your patience and understanding, as we continue to build Georgia's energy future, are greatly appreciated.

Si no entiende esta carta, por favor llame el numero **888-404-1056** para una traducción en español. Muchas gracias.

Thank You.

**Surveying is
getting underway.**

**Construction is
coming soon.**

**Construction has
been completed.**

- Doorhangers



Our contract crews are starting work in your area to replace portions of the power lines.

As a result, we expect fewer and shorter outages in the area once this work is complete.

Construction will occur in the road right-of-way, which often includes the sidewalks and portions of lawn or vegetation. Traffic controls or closures may be needed, but you will continue to have access to your property. Protective covers or barriers may be temporarily placed in these areas during construction.

In your area, you may see stockpiles of excavated dirt and staged equipment and materials. If necessary, vegetation may be selectively removed. Construction activities may include digging, drilling, or trenching. Crews may be installing new equipment, wires, and/or poles to improve the line. The specific type of work planned is location dependent. After work has been completed, all disturbed areas will be restored.

We are committed to working with you throughout construction.

Si no entiende esta carta, por favor llame el numero **888-404-1056** para una traducción en español. Muchas gracias.

For more information, visit georgiapower.com/grid or call **888-404-1056**.



Construction starting!

What can I expect during construction?

- Traffic Control
 - Flaggers for trucks and equipment
- Temporary use of property
- Voluntary easement acquisition*
- Construction equipment
 - Drilling equipment, bucket trucks, etc.
- Increased foot traffic from crews and construction personnel with Quanta



*Applies to Distribution projects only

Construction questions? Contact a Grid representative at **888-404-1056** or by email at **G2GPgrid@southernco.com**.



Kirkwood Project Areas Overall Construction Timeline



*Construction timeline dates subject to change due to inclement weather and other extenuating circumstances such as COVID-19 impacts.

Frequently Asked Questions

- ***How will this work affect our electric utility service?***

- Georgia Power's commitment is to provide clean, safe, reliable, and affordable electricity. We're making new investments in infrastructure to improve the reliability and efficiency of our system and decrease the number and length of outages that customers experience. Some of these enhancements will require limited outages. If an outage is needed for our work, crews will knock on impacted customers' doors to provide notice.

- ***How will my property be affected by Grid construction?***

- The type of work being performed (i.e., Undergrounding) in your area involves placing targeted portions of overhead power lines underground. Our work primarily takes place in the right-of-way and utilizes direct boring and drilling to install the underground lines. The most common impacts for this type of work is heavy equipment placed roadside during construction and area traffic control measures, such as flagging crews, which operate to keep crews and homeowners safe during the undergrounding process.

Custom Community Questions

- Are sidewalks being replaced when damaged?***

- Our construction crews will repair any sidewalk damaged due to Grid construction but will not repair additional sidewalks in the area.

- Is the work currently on my street for the Grid Investment Plan or something else?***

- Construction is planned along major thoroughfares and some interior streets including Oxford Rd NE, The By Way, Lullwater Rd, Clifton Rd, E Clifton Rd, Artwood Rd, Dyson Dr, Heaton Park Dr, Scott Blvd, & W Parkwood Rd. We are happy to answer individual homeowner's construction questions; simply call us or text us at 888-404-1056 with your address and we can provide custom details for your location.

- When will the project be done?***

- Work for the Kirkwood project areas is currently scheduled for completion during early-2022, with final work areas concluding in mid-April 2022. Construction schedules are subject to change due to weather and other impacts such as Covid-19.

Custom Community Questions

- ***What wires will remain overhead? We heard that all high voltage lines will remain overhead which means there will be power lines remaining overhead on most streets.***
 - Targeted portions of the primary feed, the overhead lines that run power down a street, will be undergrounded. The secondary feed, the lines that bring power to individual homes, will remain overhead. Other overhead co-located utilities such as cable and telephone are not included in this Grid project; undergrounding of those lines is up to the individual providers. Customers can elect to underground their secondary feed to their homes but will be responsible for the cost of this elective service. To learn more about undergrounding your service line, please contact Customer Care at 888-660-5890. Existing transmission lines in your area will also remain overhead.
- ***Can we add streetlights on some dark streets while this is on-going?***
 - The Georgia Power Grid Investment Plan is targeted at improving power reliability for our customers. While streetlight additions are not included in the scope of our work, we encourage you to contact Lennon Brown with Lighting and Smart Services at lenbrown@southernco.com or 770-387-5355 to request additional streetlights.

Custom Community Questions

- ***Can police stationed at certain work locations perform traffic control duties?***
 - Safety is Georgia Power's top priority. The contractors performing work in your area employ Georgia Power approved subcontractors to perform traffic control duties to keep crews and community members safe during our work. We are happy to answer individual questions regarding safety and traffic control during construction. Please call us at 888-404-1056 and we can assist you.
- ***Are homeowners being compensated? And is any property being taken by eminent domain?***
 - The private easements sought for equipment boxes as part of a Distribution project are voluntary. Property owners who agree to provide an easement are compensated based on the type of equipment to be installed at that location. If a homeowner chooses not to grant the required Distribution easement, Georgia Power will explore other project alternatives, or in some cases, utilize the public road right-of-way to place the necessary equipment.

Additional Community Questions

- ***Why is it that on a sunny day, the power goes on and off?***
 - One of the main reasons for outage issues in your area can be attributed to vehicles colliding with power poles. This is one of the reasons undergrounding was chosen as the investment type for your community.
- ***When will streets lining the border of Emory University get underground power lines?***
 - Grid projects are selected using historical customer outage data, identifying those communities that would most benefit from Grid investment. Currently, there are no upcoming undergrounding projects directly adjacent to the Emory University campus border. As new Grid projects are identified, customer notifications will be distributed.

Additional Community Questions

- ***After undergrounding, who will be responsible for maintaining the poles?***
 - Georgia Power will maintain ownership of most poles. For questions regarding specific pole locations, please contact our dedicated Grid customer service team at 888-404-1056 or by email at G2GPgrid@southernco.com.
- ***Can the pole in front of my house be removed?***
 - Unless there are no other utilities present on the pole, the poles must remain. Georgia Power does not have influence over other utilities and their decision to underground their utilities. If there are other utilities such as cable, telephone, streetlights, etc. present on the pole after undergrounding is complete, the pole will remain in place.
- ***What about installing more auto-reclosers, and other devices that improve reliability?***
 - As part of the Grid Investment Program, we are installing automated devices on all of the circuits that we are working on in order to reduce the number of customers who experience outages and the duration of outages experienced by those customers.

Contact Us



Phone



Text



Website



Email

Stay informed! Connect with us in a variety of ways, whichever is most convenient for you.

The Georgia Power website offers resourceful tools such as interactive maps, project types, and equipment details for customers. For more information, contact a Grid representative at **888-404-1056 or G2GPgrid@southernco.com** or visit www.georgiapower.com/grid.

Questions?

Thank you!

Please call or email us with any additional questions.

888-404-1056 | G2GPgrid@southernco.com